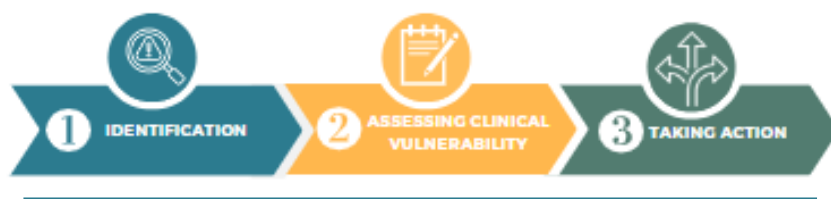


LONDON DAMP AND MOULD CHECKLIST



HELP AND ADVICE

The following is a list of organisations that may be able to advise and support tenants with issues relating to damp and mould in their homes:

Shelter England https://england.shelter.org.uk	0300 330 1234
Citizens Adviceline (England) https://www.citizensadvice.org.uk	0800 144 8848
GLA Landlord Checker https://www.london.gov.uk	020 7983 4000
Energy Advice London https://energyadvice.london	0808 196 8260
Local Government Association https://www.local.gov.uk	020 7664 3000
Mencap Cost of Living Advisers https://www.mencap.org.uk	0808 808 1111
National Energy Action (NEA) https://www.nea.org.uk	0191 261 5677 / 0800 304 7159

HELP WITH ENERGY BILLS

For tenants who may be in financial difficulty and struggling with energy bills, the following is a list of organisations who can give on energy grants and other help available:

GLA Warmer Homes Scheme (periodic) https://www.london.gov.uk	0800 029 3576
Age UK Warm Home Discount Scheme helpline https://ageuk.org.uk	0800 030 9322 / 0800 055 6112
OFGEM https://www.ofgem.gov.uk	0800 444 202 / 020 7901 7000
Winter Fuel/ Cold Weather Payment https://www.gov.uk/winter-fuel-payment	0800 731 0160
Shelter (England) https://england.shelter.org.uk	0300 330 1234
Warm Home Discount Scheme helpline https://www.gov.uk/the-warm-home-discount-scheme	0800 030 9322
LawWorks https://www.lawworks.org.uk/legal-advice-individuals/	0345 345 4 345