

# UKHSA London Region: We're making changes on 16 April 2024

## New North London Health Protection team and new contact details

### What's changing and when?

- **On 16 April our two north London teams (NWL and NENCL) are joining to become one North London health protection team,** to work alongside our South London health protection team and delivering the same high-quality service.
- **At the same time, we're changing email addresses, so both our North London (NL) and South London (SL) teams will use the same new email addresses:**
  - [london.region@ukhsa.gov.uk](mailto:london.region@ukhsa.gov.uk)
  - [phe.london.region@nhs.net](mailto:phe.london.region@nhs.net) for PII (patient identifiable information)
- **Our phone number will stay the same 0300 30 30 450.** Please use this number, during the day or out of hours, and regardless of where in London you are calling from.
- Our new contact details are listed on the next page.
- Our updated contact details will be updated on gov.uk: [Contacts: UKHSA health protection teams - GOV.UK \(www.gov.uk\)](https://www.gov.uk/contacts/ukhsa-health-protection-teams)

### What do you need to do ?

- Please use our new email addresses from 16 April, regardless of where you are contacting us from.
- Please continue using our phone number 0300 30 30 450
- Please update any material which includes our contact details e.g., websites, guidance
- Please share these changes with your colleagues

**Please note: London UKHSA EPRR contact details remain the same:** [eprl.london@ukhsa.gov.uk](mailto:eprl.london@ukhsa.gov.uk) as our single point of contact and for IN and OOH emergencies and notification alerts, our pager number: 07623 541132.

Thanks very much, as always if you have any questions please contact us.

**UKHSA London Region**

# UKHSA London Region Contact Details from 16 April 2024

## North London Health Protection Team



**0300 30 30 450**



[london.region@ukhsa.gov.uk](mailto:london.region@ukhsa.gov.uk)

[phe.london.region@nhs.net](mailto:phe.london.region@nhs.net) for PII  
(patient identifiable information)

## South London Health Protection Team